

Get help from your supplier - Priority Services Register

There is lots of work going on in relation to energy costs and power outages, and there is a priority service register which is a free support service which makes sure extra help is available to people in vulnerable situations.

You are eligible if you:

- have reached your state pension age
- are disabled or have a long-term medical condition
- are recovering from an injury
- have a hearing or sight condition
- have a mental health condition
- are pregnant or have young children
- have extra communication needs (such as if you don't speak or read English well)
- need to use medical equipment that requires a power supply
- have poor or no sense of smell
- would struggle to answer the door or get help in an emergency.
- You might still be able to register for other reasons if your situation isn't listed. For example, if you need short-term support after a stay in hospital.

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